

Healthy People Healthy Communities Healthy Islands



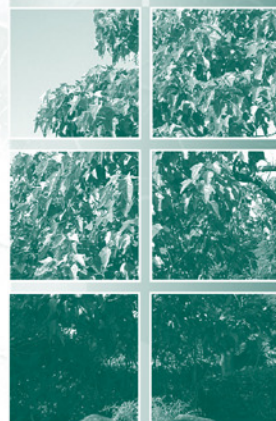
2003
annual report

Hawai'i State Department of Health



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*Our report cover and interior design feature the Hawaiian Kukui tree also known as the candle nut tree or *Aleurites molucana*. Originally brought to the Islands by the early Polynesians, The Kukui was valued for it's healing powers and other important uses. Named the official State Tree emblem in 1959, its fruit are still used today for medicinal healing purposes.*



A Message from the Governor

Hawai'i is fortunate to have an outstanding State Department of Health. With nationally recognized expertise and programs, the department works diligently to provide an extensive array of services that protect and enhance the lives of all our citizens. These services range from the screening of newborns for metabolic disorders to monitoring the safety of drinking water to ensuring the availability of care for those with pervasive mental illness.

Equally important, the department works behind the scenes collecting data, researching and evaluating important trends that have both immediate and long-term effects on the health of our residents. These and other efforts help develop solutions for vital issues, such as treating the uninsured and addressing health care disparities related to ethnic, cultural and social differences. In addition, the department supports preventive efforts and intervention strategies to effectively address emerging public health concerns.

Much has been accomplished this past year, and I look forward to many new and exciting public health initiatives in 2004. A new beginning, a new spirit of collaboration and innovation is upon us. Together, we will enhance the health of our people and renew Hawai'i's standing as "The Health State."

Mahalo nui loa.

A handwritten signature in black ink, reading "Linda Lingle". The signature is fluid and cursive, with the first name "Linda" and last name "Lingle" clearly distinguishable.

Linda Lingle
Governor
State of Hawai'i



A Message from the Director

Aloha Kakou,

It has been a challenging and enlightening first year for me in the Department of Health! I wish that you, the general public, could experience first hand the dedication and commitment of our public health staff. In times of limited resources and fiscal uncertainty, our public health workers continue to provide a wide range of services for the people of Hawai'i.

Long term care, Mental Health and Substance Abuse are my major priorities and coincide with the health priorities of Governor Lingle and Lt. Governor Aiona. Improving Native Hawaiian health has been an overarching concern throughout my career in medicine. Other priorities for our state include preserving our environment, the plight of the uninsured, identifying and addressing other ethnic, cultural and social disparities and access to health care for all people of our state.

It is clear that the Department of Health must work closely with the Department of Human Services to increase federal funding streams for healthcare services for the people of Hawai'i. However, the Department of Health must also increase its own ability to obtain other federal and private funding revenues to identify and address the needs of our most vulnerable populations and to assure the health and safety of all of Hawai'i's people.

With new leadership and vision, our Department's staff has welcomed the great potential for new direction, new ideas and strategies. We will work together to address over-reaching public health issues and set the pace for long-term goals.

We have worked hard to see an end to our court mandates; the Makin Settlement requiring services for the developmentally disabled, the Felix Consent Decree for children and youth with severe mental disorders, and the Department of Justice Omnibus Plan for adult mental health services; we must now address the critical need for sustainability of quality services.

Quality healthcare services for ALL of the people of Hawai'i is our goal. This can only be achieved through a concerted collaborative effort of both government and private sectors. We must all make a commitment to create a better future for the people of Hawai'i.

Kuikahi Kakou i ka puuwai,
let us all work together from the heart

Chiyome Leinaala Fukino, M.D.
Director
Hawai'i State Department of Health



Distinctive for its pale, green, silvery foliage, the Kukui tree is found on all of the State's islands, usually in valleys and gulches up to 500 meters in elevation. It's also found in other moist tropical regions.

Strategic Planning for the Hawai'i State Department of Health

Public Health is what we as a society do collectively to assure the conditions in which people can be healthy. Core functions of public health include assessment, policy development, and assurance, as defined by the Institute of Medicine in 1988. In 1994, a national multi-agency public and private task force was convened which defined the 10 essential services (opposite page graphic) that are necessary to adequately address the nation's Healthy People Objectives. First established by the Surgeon General in 1979, the Healthy People Objectives are monitored regularly, and are reviewed and revised every 10 years.

Assuring conditions in which people can be healthy requires an integrated public health system including, but not limited to, governmental public health agencies, the health care delivery system, and the public health and health sciences of academia. A public health system must also include other sectors of society that comprise the fabric of our every day lives such as schools, religious organizations, businesses and employers, media, and others. Governmental public health infrastructure serves as the backbone of a public health system.

Strengthening the Hawai'i State Department of Health's infrastructure has been the initial goal of new leadership. There has been a period of getting acquainted with a very large department comprised of many diverse programs. Sandwiched between legislative hearings, meetings have been held with departmental leadership and with community stakeholders to gain a broad understanding of the many public health issues facing Hawai'i. This, together with a better understanding of Hawai'i's public health system, as well as, the Department's infrastructure

(including existing programs, services, resources, perceived needs, and plans for the future) has set the stage for a departmental strategic planning process.

Over the next year the Department will examine its past and present and look to the future to articulate who we are, what we do, where we are going, how we will know when we arrive... and how well we did in the process. Between July and December, 2003, new vision and mission statements, values, goals and objectives were developed as the core of a plan which will then provide a roadmap to guide organizational structure, programmatic planning and budgeting over the next three years. The plan will be expanded in the spring of 2004 to include consistent evaluative processes and accountabilities throughout the Department.

The new strategic plan for the Hawai'i State Department of Health will not collect dust on shelves! It will be a living, breathing document, frequently reviewed to monitor progress. It will be routinely updated so that the Department will be able to efficiently and effectively meet the changing health and environmental needs in the state. As the Department's planning process progresses, continued dialog will take place with the many sectors of the community, and meetings will be held with the broader public health system to fully develop a strategic plan for public health in Hawai'i.



Core Functions of Public Health Agencies at all Levels of Government

Assessment

Regularly and systematically collect, assemble, analyze, and make available information regarding the health of the community, including statistics on health status, community health needs, and epidemiologic and other studies of health problems.

Policy Development

Serve the public interest in the strategic development of comprehensive public health policies by promoting use of the scientific knowledge base in decision-making about public health and by leading in developing public health policy.

Assurance

Assure that services necessary to achieve agreed upon goals are provided, either by encouraging actions by other entities (public or private sectors), by requiring such action through regulation, or by providing services directly.

Assure that public health agencies involve key policy-makers and the general public in determining a set of high-priority personal and community-wide health services that governments will guarantee to every member of the community. This guarantee should include subsidization or direct provision of high-priority personal health services for those unable to afford them.

Source: Institute of Medicine (1988). *The Future of Public Health*. National Academy Press: Washington, DC.

Essential Public Health Services



- **Monitor health** status to identify community health problems
- **Diagnose and investigate** health problems and health hazards in the community
- **Inform, educate, and empower** people about health issues
- **Mobilize community partnerships** to identify and solve health problems
- **Develop policies** and plans that support individual and community health efforts
- **Enforce laws** and regulations that protect health and ensure safety
- **Link people** to needed personal health services and assure the provision of health care when otherwise unavailable
- **Assure** a competent public health and personal health care workforce
- **Evaluate** effectiveness, accessibility, and quality of personal and population-based health services
- **Research** for new insights and innovative solutions to health problems



Jane K. Kadohiro,
DrPH, APRN, CDE
Deputy Director of Health
(General Administration)

Responsible for the overall administration of all statewide public health programs through the many divisions, staff offices, administratively assigned agencies, and district health offices. General Administration houses the offices within the Department that provide department wide services to specific programs. These include:

- **Administrative Services Office**
- **Affirmative Action Office**
- **Communications Office**
- **District Health Offices on Kauai, Maui (including Lanai and Molokai), and Hawaii**
- **Executive Office on Aging**
- **Health Information Systems Office**
- **Office of Health Care Assurance**
- **Office of Health Status Monitoring**
- **Office of Planning, Policy, and Program Development**
- **Personnel**
- **State Laboratories Division**

Those services that are within General Administration are the engine that fuels the entire Department to function in an efficient, and effective manner so that the core functions and ten essential services of public health and the Department's strategic long range plan are addressed consistently and comprehensively to protect and improve the health and environment for all people in Hawai'i.

Major goals of the overall general administration are to re-evaluate and update protocols and procedures and streamline functions to effectively provide support to department staff. The administration seeks to improve working conditions and internal communications to facilitate workflow and increase productivity. The following section describes the major initiatives and accomplishments of those offices under General Administration from July 1, 2002 to June 30, 2003. The District Health Offices are featured on page 21 of this report.

Administrative Services Office (ASO)

Provides departmental management of budgets, financial matters, and capital improvements. The office oversees the expenditures of more than 80 programs within the Department with a total fiscal year 2003 budget of \$691 million and a departmental staff of approximately 3,000 employees.

The Office strives to meet state mandates, regulations, and policies over expenditure of state and federal funds. Continuing challenges include balancing heavy workloads with minimal staff and providing efficient and timely processing of departmental requests while adhering to protocols and state requirements.

The Affirmative Action Office (AAO)

The Department's reference and coordination point for nondiscrimination law. AAO also acts as the State Distance Learning Coordinator and has Health Alert Network responsibilities for disseminating national advisories from the U.S. Centers for Disease Control and Prevention (CDC), working with CDC and other partners to link communities and resources.

In 2002, the AAO assisted in the development of resources for reasonable modification of policy and procedures for persons with mental disabilities. The office handles complex issues of equal opportunity and access and is a highly respected resource statewide. The AAO also assisted in identifying needs and equipping priority areas with satellite dishes and videoconferencing units to improve communication and increase access to national health related educational opportunities. Current and future challenges include notification issues, equipment interoperability, staffing, information and education outreach, and improvement of internal and external coordination with partners.



One mashed nut or the sap of the green nut was often used in combination with other traditional Hawai'i medicinal plants, particularly when a purgative for constipation was needed. For bad cases of ulcers and other skin sores, the baked meat of ripe kukui nuts was pounded and mixed with other plants, such as ripe noni fruit.

The Communications Office

Develops, coordinates and implements a statewide public information program for the department. This is done through work with local, national and international media, interaction with the public, private and government agencies, and through the development of educational materials.

Major initiatives include coordinating the Department's crisis and emergency risk communications planning for bioterrorism and other public health emergencies. The Office works to provide leadership in organizing and formalizing a statewide joint information system comprised of county, state, federal and private partners involved in emergency response. The goal is to strengthen the public information and outreach network to better serve the community's need for timely and accurate information.

This past year, the Office conducted educational and media coordination for such high profile issues as the statewide smallpox vaccination program, bioterrorism preparedness, rodent infestation on neighbor islands, murine typhus, West Nile Virus, and Severe Acute Respiratory Syndrome. Work is also underway to improve the Department's website making it more accessible and useful to the public.

The Executive Office on Aging (EOA)

Responsible for focusing statewide efforts on behalf of Hawai'i's older adults. Its mission is to assure the well-being of the State's older adults by providing advocacy and leadership in programs and policies, serving as a clearinghouse for information, and

partnering with the Aging Network and the larger community to provide home and community-based care for frail, vulnerable older adults. This year the Office administered about \$13 million in federal and state funds to develop, coordinate, and deliver services to adults 60 years and older, providing supportive, nutrition, and other related services to 42% of Hawai'i's total elderly population. Of the population served, 93% were minority, 86% were low-income, and 13% lived in rural areas. 83% of those served were low-income minority. This year's highlights include completion of the 2004-2007 Hawai'i State Plan on Aging and its submission to the U.S. Administration on Aging for approval.

The EOA continues to successfully administer major programs and projects such as the Long Term Care Ombudsman Program and its Volunteer Ombudsman program, Elder Rights and Legal Assistance programs, SageWatch and SAGE PLUS, Kupuna Care, the Caregivers Resource Initiative, and the End-of-Life Care (Kokua Mau) Project.

The increasing demands of Hawai'i's fast-growing elderly population highlight the need for more programs and services requiring more personnel and fiscal resources. Improved statewide data collection, tracking and reporting also remains an issue. EOA will be a key participant in comprehensive planning for long term care, a priority over the next year.

The Health Information Systems Office (HISO)

Directs and coordinates the information technology initiatives and activities of the Department. HISO's functions include maintenance and operation of major computer application systems and telecommunications networks, as well as, providing education, training, and troubleshooting support.

Major initiatives this year included upgrading the Department's telecommunications network to accommodate video conferencing, enhancing data and network security, ensuring protection from viruses, installation of an alert notification system for emergency response, and expansion of the intranet website to provide information and other supports to staff.

The Office of Health Care Assurance (OHCA)

Responsible for managing the state's licensing and federal certification of medical and health care facilities, agencies and services provided throughout the State and the Pacific Areas in order to ensure standards of care. In its role, OHCA must implement and update state rules and regulations as authorized by the Legislature and interpret state regulations and federal certification standards for health care facilities. This includes enforcement and remedial actions.

The OHCA's State Licensing Section

Responsible for the community-based health care settings that include: Adult Residential Care Homes (544), Expanded Residential Care Homes (157), Developmental Disabilities Domiciliary Homes (41), Special Treatment Facilities (35), Therapeutic Living Programs (15), and Assisted Living Facilities (7).

The OHCA's Medicare Section

Responsible for the state licensure and federal certification (Medicare/Medicaid) for the Pacific Area and the following facilities statewide: Hospitals (33), Nursing Homes with Skilled and Intermediate Care (48), Clinical Laboratories (816), Ambulatory Surgical Centers (11), Intermediate Care Facilities of the Mentally Retarded (17), Home Health Agencies (17), Adult Day Health Centers (8), End Stage Renal Disease Centers (18 + 5 in Pacific Area), Hospice (9), Outpatient Physical Therapy/Speech Therapy Centers (16), and Free Standing X-ray Units (1).

Serious staff shortages this past year, coupled with greater workload from growing numbers of facilities, and increasing reports of alleged abuse and neglect requiring immediate investigation resulted in a significant backlog in licensing. By reallocating resources, working with other state agencies and temporarily adjusting procedures, OHCA was able to reduce the impact of inspection delays on facilities in good standing.

Recent high profile activity includes the adoption of proposed rules for Adult Residential Care Homes that provide authority for OHCA to conduct unannounced site visits and inspections. An extensive public hearing process was completed and the Deputy Attorney General is currently reviewing the rules. In anticipation of increased workload, the Department was able to move five positions to support OHCA's implementation of the new rules.

The Office of Health Status Monitoring (OHSM)

Administers a statewide system of vital and public health statistics and a population-based household survey to assess the health status of Hawai'i's multi-ethnic population. The Hawai'i Health Survey interviewed 6,000 households over the past year with the results used in major projects such as the study of Hawai'i's uninsured.

OHSM fulfills public statistical and legal requirements for the State of Hawai'i and federal government. Major functions include: 1) registering and recording all vital events including births, deaths, fetal deaths, induced terminations of pregnancy, marriages and divorces that occur in the state, and 2) issuing certified copies of vital records, marriage licenses and burial permits.

This past year, Hawai'i was one of 8 states recognized by the federal government for their participation in the "Electronic Verification of Vital Events" (EVVE) project. This project demonstrated the birth and death information can be verified electronically between states over a secured website. The U.S. Office of Management and Budget honored the EVVE project as one of the top 20 e-government projects nationwide.

The OHSM has applied for and received a grant for approximately \$500,000 from the Social Security Administration to develop an electronic death registration system for the State of Hawai'i.

The Office of Planning, Policy and Program Development (OPPPD)

Provides planning and legislative coordination for the Department. With hundreds of legislative initiatives involving public health, medical, and environmental issues each year, the office strives to balance program, administrative, and House and Senate needs.

OPPPD is the state's lead in coordinating compliance with *the Health Insurance Portability and Accountability Act of 1996 (HIPAA)*. As a repository of health information, a health care provider, and a health plan, the Department must comply with HIPAA requirements for standardization of electronic transactions and national privacy and security standards to protect the confidentiality of health information.

Continued legislative support is critical to meeting the state's legal obligation in this area. Substantial changes in the Department's computer systems and billing applications are required by April 20, 2005. Ongoing activities include complex training, investigation, and remediation of confidentiality concerns, and ongoing auditing of systems and operations to assure continued compliance.

OPPPD also oversees the Hawai'i *Office of Rural Health* which helps rural communities build critically needed healthcare delivery systems. By converting our smaller rural hospitals to federally designated Critical Access Hospitals, the state has seen significant improvement in hospital utilization and medicare reimbursement, leading to financial viability and better patient outcomes.

The Personnel Office

Responsible for personnel management and administration. Major functional areas of performance are labor relations, position classification and compensation, recruitment and examination, training and employee relations, employee benefits/transactions, and workers' compensation and safety. The office maintains close working relationships with other state departments in the coordination of policies, legal interpretations, practices, and regulatory matters.

Highlights of last year include work with other departments to develop and promote statutory changes to reform the civil service system and to begin implementation of those changes through rules, policies, procedures and guidelines. Significant progress was also made in providing personnel data and materials via the Department's internal intranet site. Efforts to make personnel material more accessible and usable for staff will continue.

The State Laboratories Division

Provides support to environmental regulatory programs under the Environmental Health Administration and programs under the Disease Outbreak and Control and Communicable Disease Divisions.

The State Lab also provides specialized services to other health-care facilities.

As the premiere laboratory facility in the State of Hawai'i, the State Lab is often recognized nationally for its work. This past year, the Lab's work in identifying infectious disease was noted in two articles published nationally in *Virology* and *Clinical Infectious Diseases*.

The State Lab continues to expand its capacity to better serve the people of Hawai'i, and other Pacific Islanders by increasing staff training and improving testing capabilities to include detection of SARS, West Nile Virus, St. Louis Encephalitis, Norwalk-like viruses, and Murine typhus. The Laboratory has joined 27 laboratories from states nationwide to become a member of the Food Emergency Response Network.



Michelle Hill

Deputy Director for Behavioral Health

Consistent with the mission of the Department of Health, the Behavioral Health Administration (BHA) provides leadership to monitor, promote, protect, and enhance the well being of all of Hawai'i's people. This is done by assuring the availability and coordination of mental health and substance abuse treatment and prevention programs to address the needs of Hawai'i's children and adults. BHA oversees three divisions: Alcohol and Drug Abuse, Adult Mental Health, and Child and Adolescent Mental Health.

The Alcohol and Drug Abuse Division (ADAD)

Mission is to provide the leadership necessary for the development and delivery of quality substance abuse prevention, intervention and treatment services for the residents of the State of Hawai'i.

ADAD aims to reduce the severity and disabling effects related to alcohol and other drug use by assuring access to an integrated, community-based system of prevention strategies and treatment services designed to empower individuals and communities to make health-enhancing choices.

Substance abuse treatment for offenders:

During Fiscal Year 2002-2003, a total of 481 offenders were served under the contract for integrated case management services and safe, clean and sober housing in the City and County of Honolulu and the counties of Kaua'i, Maui and Hawai'i; a breakdown of the numbers serviced follows:

County	Supervised Release	Probation	Parole	Furlough	Providers
Kaua'i	9	22	3	1	Hina Mauka
O'ahu	62	64	109	0	Salvation Army - Addiction Services and Hina Mauka
Maui	18	89	20	7	Salvation Army - Addiction Services and Hina Mauka
Hawai'i	1	70	6	0	Big Island Substance Abuse Council (BISAC)

Hawai'i Tobacco Sales to Minors:

Hawai'i's tobacco sales to minors are among the lowest in the nation. Since this program began eight years ago, the rates of noncompliance decreased from 45% in 1996 to 6.2% in 2003. Through hard work, an aggressive, engaging anti-smoking campaign, extensive merchant education, and a print campaign that recognizes local merchants for

compliance or noncompliance with the "sales to minors" law, Hawai'i continues to have one of the lowest rates of selling tobacco to minors in the nation.



The Kukui Tree leaves were used as poultice for swellings and infections, and in the treatment of rheumatic joints or deep bruises and wounds.

The 2002 Hawaii Student Alcohol, Tobacco, and Other Drug Use Study:

In the Spring of 2002, ADAD and the University of Hawai'i Speech Department collaborated in a study to assess prevalence and trends in substance use, treatment needs, and risk and protective factors among Hawai'i public and private school students statewide.

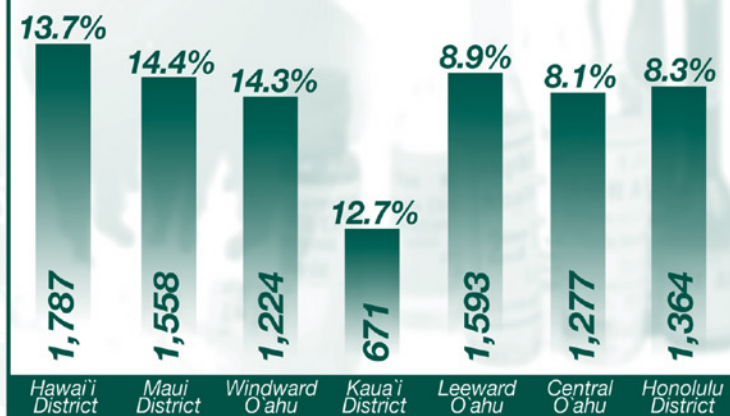
The 2002 study indicates that almost 11% (11,319) of the students statewide in both public and private schools grades six through twelve are estimated to need treatment for either alcohol or drug abuse. The areas of greatest need are: Hawai'i district 13.7% (1,787 students), Maui district 14.4% (1,558 students) and Windward O'ahu 14.3% (1,224 students). The study further identified a total of 671 (12.7%) students in Kaua'i district, 1,593 (8.9%) students in Leeward O'ahu, 1,277 (8.1%) students in Central O'ahu, and 1,364 (8.3%) students in Honolulu district.

The results of the 2002 Hawai'i Student Alcohol, Tobacco, and Other Drug Use Study indicate that substance use continues to be a significant problem affecting the youth of Hawai'i. Encouraging findings also show stabilization patterns in most illicit drug use, current downward trends in alcohol and cigarette use, and a continuing decline in treatment needs. Effective prevention and treatment programs require the combined efforts of communities, law enforcement, families, media, and ongoing school-based substance abuse programs.

Youth access to alcohol:

During the spring of 2003, the Underage Alcohol Sales Survey was conducted by Mothers Against Drunk Driving (MADD) Hawai'i, Inc. and Mattson Sunderland Research and Planning Associates, Inc. for the ADAD. The study was done in cooperation with the Honolulu Liquor Commission and the Honolulu Police Department.

The project involved sending a team of "inspectors" consisting of a representative



Student Alcohol and Drug Abuse Treatment Needs (Grades Six through Twelve in Public Schools)

Recommendations based on the findings from The 2002 Hawaii Student Alcohol, Tobacco, and Other Drug Use Study (1987-2002): Adolescent Prevention and Treatment Needs Assessment (Pearson, 2003) are as follows:

- *Make substance abuse prevention a priority in every community.*
- *Strengthen the family's role and skills in substance abuse prevention efforts.*
- *Ensure that every adolescent who has substance abuse or dependence problems gets treatment.*
- *Increase mass media coverage on substance abuse prevention and treatment.*
- *Increase community awareness of the serious consequences of underage alcohol usage.*
- *Strengthen substance abuse prevention programs in the school and the community.*

of MADD, a police officer, and a youth to 396 randomly selected outlets on O'ahu that sell alcohol and having the youth (age 18 to 20) attempt to purchase alcohol. At sites where alcohol was successfully purchased, the police officer then entered the store and issued a citation to the store's owner.

Compliance inspections were conducted over a four-month period from January to

April 2003. Findings included a noncompliance rate of 22%, 4% lower than in 2002 (26%). Sales to minors were common in all situations. Outlets in Windward and Leeward O'ahu were more prone to allow illegal sales of alcohol to underage persons, and female "decoys" were more likely to succeed in making an illegal purchase.

The Adult Mental Health Division (AMHD)

Seeks to improve the mental health of Hawai'i's people by reducing the prevalence of emotional disorders, and mental illness. Services are provided to approximately 5,000 adults with severe and persistent mental illness through community-based State owned and operated facilities (Community Mental Health Centers located statewide and the Hawai'i State Hospital on O'ahu) and through State developed contracts with private providers. Core services are accessed through the AMHD Access Phone Line.

In-patient services are provided at the Hawai'i State Hospital (HSH). A 178-bed accredited and licensed facility, the hospital's mission is to provide quality, integrated, evidence-based psychiatric treatment and rehabilitation to seriously mentally ill individuals. Individual recovery and community reintegration are the primary goals.

The AMHD Access Team was awarded the 2003 Governor's Team of the Year Award for exceptional service and commitment.

Front Row (l-r) Rodney Aquino, Derrick Ford, Lyle Miyasato, Dennis Williams, Back Row (l-r) Rose Codiamat, Mindy Padayao, Tiffany Kaspo, Edna Magpantay-Monroe, Governor Linda Lingle, Deputy Director Jane Kadohira, Janet Chin



July 2003--AMHD initiates Annual Remembrance Project: Between 1930 and 1960, if a patient died while residing at the Territorial Hospital, the hospital would ask the person's family to claim the remains. The unclaimed remains of 668 patients were kept in a basement room. A ceremony to lay the remains to rest at Hawaiian Memorial Park Cemetery was organized by the AMHD Office of Consumer Affairs.



The Community Plan for Mental Health Services

In January 2003, the U.S. District Court for Hawai'i approved the Plan for Community Mental Health Services. The Community Plan and the Hawai'i State Hospital Remedial Plan of 2002 comprise the Omnibus Plan for Hawai'i's integrated public adult mental health system. The Community Plan calls for: (1) an Office of Consumer Affairs headed by a consumer of mental health services; (2) mental health services provided by both contracted private providers and the Community Mental Health Centers; (3) services in five core service areas (case management and support, treatment, crisis, housing, and psychosocial rehabilitation) and for two special populations (mental illness/substance abuse and forensic); (4) organization of the Adult Mental Health Division to separate its oversight functions from its

provider operations; (5) annual statewide planning with local input to support development of services and inform budgetary requests to the Legislature.

During Fall, 2002, Hawai'i was awarded a federal grant of approximately \$300,000 per year for up to three years for capacity development of jail diversion programs. The grant focuses on persons with mental illness who have been arrested for nonviolent misdemeanor offenses. The Big Island was selected to develop and implement an island-wide post-bookings diversion program, using community-based mental health services including case management, assertive community treatment, medications management and access, integrated mental health and co-occurring substance abuse treatment,

and psychiatric rehabilitation.

Major progress in consumer initiatives this past year included the establishment of the state's first Peer Specialist Training and Certification Program. This groundbreaking program includes training for approximately 35 consumers who are currently working as or interested in becoming certified peer specialists involved in treatment teams. The AMHD and Very Special Arts of Hawai'i-Pacific collaborated to present Abilities 2003, an art exhibit featuring works by persons with mental illness. In May 2003, Lt. Gov. James Duke Aiona gave the opening remarks at the 19th annual Statewide Consumer Conference entitled "Discovery of Recovery" to a near capacity audience of over 340 consumers and supporters from all islands.

EMPLOYMENT

AMHD consumers reported being employed

Fiscal Year '02 (End) Fiscal Year '03 (End)



AMHD Supported Employment Program job placements

Fiscal Year '02 (End) Fiscal Year '03 (End)



CONTACT WITH CRIMINAL JUSTICE

AMHD consumers reported having spent a night in jail within the past 6 months

Fiscal Year '02 (End) Fiscal Year '03 (End)



AMHD consumers reported being arrested within the past 6 months

Fiscal Year '02 (End) Fiscal Year '03 (End)



HOUSING

AMHD consumers reported living independently

Fiscal Year '02 (End) Fiscal Year '03 (End)



At the end of 2003 this number is maintained at 64%

		Fiscal Year Budget '03
Division Office	\$17,376,887	
Hawai'i State Hospital	\$ 28,840,180	
Community Based Services	\$ 54,556,801	
Total	\$ 90,668,039	

Noteworthy *Hawai'i State Hospital* endeavors were the opening of a Treatment Mall featuring academic, vocational, recreation and recovery activities. The hospital and laboratory both earned Joint Commission for the Accreditation of Healthcare Organizations (JCAHO) re-accreditation with impressive survey scores of 94% and 99%.

The hospital is fully committed to creating an environment that promotes a culture of safety for patients, staff and the community. It will develop a comprehensive workplace safety program and provide education with emphasis on workplace violence prevention and keeping safe in helping relationships.

The Child and Adolescent Mental Health Division (CAMHD)

Aims to improve the emotional well-being of children and adolescents, and to preserve and strengthen their families by assuring early access to a child and adolescent-centered, family-focused community-based coordinated system of care that addresses the child's and adolescent's physical, social, emotional, and other developmental needs within the least restrictive environment.

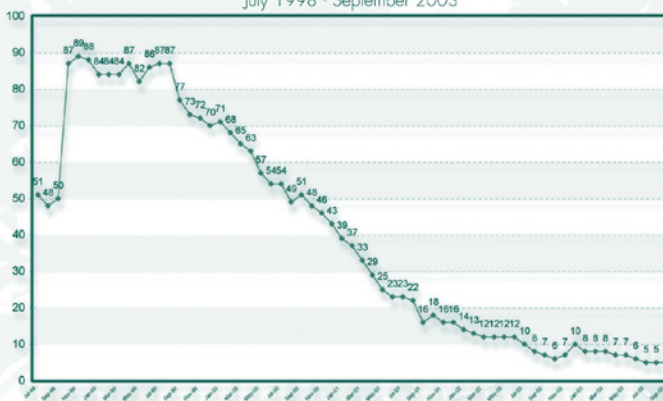
There are as many as 30,000 children and youth in our state estimated to experience some degree of impairment. With prompt identification and proper treatment, many of these children go on to lead involved and productive lives

Over the past decade, the capacity of Hawai'i's child and adolescent mental health system has grown. This growth has been guided by the settlements of two class action lawsuits, the Felix Consent Decree and the Department of Justice Settlement Agreement. CAMHD has also been guided by the statewide implementation of school-based mental health programs and through partnership with the Statewide Family Organization, Hawai'i Families as Allies (HFAA).

The main areas requiring attention and effort over the next four (4) years can be categorized into five broad goals. These goals include

SUMMARY OF YOUTH IN OUT-OF-STATE PLACEMENTS

July 1998 - September 2003



* Clients in Out-of-State Placements include registered and discharged clients as of September 30, 2003. The increase in CAMHMS data beginning Oct. 98 reflect the addition of Big Island clients.

ensuring commitment to "cross agency" initiatives affecting children's mental health, maintaining the core system foundation as guided by the Child & Adolescent Service System Program (CASSP) principles, disseminating evidence based services in all communities, sustaining and enhancing front line monitoring and evaluation of the system, and solidifying business practices to ensure accountability.

The statewide community-based children's mental health system provided coordination and access to care to over 3,100 youth during FY 2003. Although all of the youth served by CAMHD have severe and complex mental health issues, the majority are served successfully in their own homes and communities.

CAMHD passed a rigorous External Quality Review, which allows it to be a managed behavioral health plan for QUEST-eligible youth. Near-perfect scores were received in all standards, demonstrating the strength of the CAMHD quality management and improvement system.

Youth who need residential treatment services continue to access care within the State of Hawai'i. The numbers of youth in out-of-state mental health treatment settings has steadily declined from a high of ninety youth in 1998, to less than five today. Research shows that youth have better outcomes when served in their homes and communities.

CAMHD was deemed in full compliance with provisions of a United States Department of Justice Settlement Agreement regarding child and adolescent services, which were once provided through the Hawai'i State Hospital. The DOJ has found that CAMHD has met all terms of the Settlement Agreement, and has demonstrated full capacity to provide ongoing monitoring of services to youth who need hospitalization.

Challenges include continued integration with other child-serving systems to assure sustainability of gains made in order to assure timely and appropriate services to youth with severe emotional and behavioral disturbances.



Laurence K. Lau

Deputy Director for Environmental Health

I was pleased to join the Department as a Deputy Director in April 2003, because I value a clean environment and was already familiar with many of the department's dedicated, professional staff that work to protect it.

While the Environmental Health Administration (EHA) has achieved much this past fiscal year, limited resources remain the biggest challenge, especially given rising demands and expectations. EHA will focus on the following priorities to make the state a safer and healthier place.

- *Improve the Department's and State's emergency preparedness. EHA has already shown its mettle by its responses to dengue fever, chemical and oil spills, and radiation, but the new threats of terrorism reinforce the need for continual improvement.*
- *Involve the community more by reaching out, listening, and talking with a variety of people.*
- *Streamline the permit process by ending wasteful duplication and regulating intelligently. EHA will work on issuing approvals faster and will seek to develop one-stop permitting. We will approach rule changes with streamlining in mind, while seeking to maintain substantive protections.*
- *Complete enforcement actions more quickly.*
- *Promote State leadership in human health and environmental protection, and improve cooperation and coordination with other agencies.*
- *Achieve measurable results in environmental quality.*
- *Use flexible methods in approaching clear goals and solving problems.*
- *Render informed decisions based on good science.*

The Environmental Management Division (EMD)

Implements and maintains the statewide programs for Air Pollution Control, Water Pollution Control, Safe Drinking Water, Solid Waste Management, and Wastewater Management.

The programs issue permits, enforce rules, and monitor discharges, emissions, releases and water quality. The Wastewater and Drinking Water Branches also support operator certification boards and administer two programs that issue low interest loans to the counties to upgrade their wastewater and drinking water facilities. Additionally, the Solid and Hazardous Waste Branch will implement a beverage container deposit program intended to reduce litter, save landfill space, and promote recycling.

The Clean Air Branch (CAB)

Implements the statewide air pollution control program, which monitors and analyzes sampling data, reviews and issues and enforces rules and permits. This past year, CAB established a monitoring site for the Air Toxics Project and a web site for the public to see "real-time" air monitoring data. To increase efficiency, CAB has started an archiving project to convert hardcopy documents to electronic format. CAB will be focusing its efforts, over the next year, on a federal grant project to create a relational database to facilitate uploading of federally required data.



The small, five-petaled white flowers were chewed by the parents of a young child and given to the child to aid in healing of e'a (thrush) sores inside the mouth. Also used for this problem was the partly dried sap.



Air monitors collect data on air quality statewide.

The Clean Water Branch (CWB)

Implements and maintains the Statewide Clean Water Program for recreational and ecosystem protection. CWB monitors, investigates and enforces water quality violations, conducts engineering analysis, issues permits and is responsible for managing polluted runoff (i.e., non-point source pollution).

During fiscal year 2003, CWB streamlined the National Pollutant Discharge Elimination System permitting process by issuing new General Permits to cover wastewater discharges. Over the next year, CWB will be working on a federal grant project to develop a plan and program to monitor Hawaii's beaches better.

The Safe Drinking Water Branch (SDWB)

Safeguards public health by protecting drinking water and groundwater.

As part of their bioterrorism preparedness efforts, SDWB has trained water system personnel in vulnerability assessment and established a quick scanning method for detection of potential contaminants.

The Branch also strengthened requirements for the treatment of surface water and imposed new standards to control the creation of disinfection by-products in drinking water.

Major efforts will be made to increase emergency response capabilities by developing a secure communication system; expanding laboratory capability; and allocating resources to maintain vigilance over drinking water and groundwater quality.

The Solid and Hazardous Waste Branch

Implements and maintains the statewide regulatory program for solid waste, hazardous waste, and underground storage tanks.

During the past year, SHWB established a partnership with the Department of Education (DOE) to conduct a statewide mercury reduction project. It resulted in the collection of: 1,288 pounds of mercury from DOE schools; 1,500 thermometers from households; and 187 pounds of mercury from dentist offices. SHWB also began the rulemaking process for the Deposit Beverage Container program scheduled for implementation in 2005.

The Wastewater Branch

Reviews and approves all new wastewater system plans, inspects existing wastewater treatment works, and reviews and enforces activities related to county building permits and wastewater. The Branch also oversees recycled water use, biosolids treatment, animal waste management and the Statewide Operator Training Center.

During the past year, the Wastewater Branch reviewed and processed over 5,700 building permits statewide. It also reviewed and approved plans for 12 larger wastewater treatment plant facilities and 25 new recycled water projects, bringing the total volume of wastewater recycled in Hawaii to over 25 million gallons per day. Through the Clean Water State Revolving Fund program, the Branch executed loan agreements totaling \$24.6 million and processed more than \$5.4 million in loan repayments.

The Environmental Health Services Division (EHSD)

Includes the Food and Drug Branch, Noise, Radiation and Indoor Air Quality Branch, Sanitation Branch, and Vector Control Branch.

The Food & Drug Branch (F & D)

Protects consumers from unsafe foods, drugs, cosmetics, medical devices, and related consumer products.

Over the last year, the Branch facilitated access to generic drugs and emergency contraception through legislative activities. The Branch partnered with State and private organizations to revamp policies and procedures for the prescribing and dispensing of medication to students during school hours. The Branch also continued its popular lead-testing program, sampling dishes for consumers to determine whether the items leach dangerous levels of lead.



The Noise, Radiation and Indoor Air Quality Branch

Consists of six programs: noise, radiation, air conditioning/ventilation, indoor air quality, asbestos and lead.

The Branch recently developed a Radiological Response Team which works closely with State Civil Defense, Hawaii National Guard's 93rd Weapons of Mass Destruction (WMD) Civil Support Team (CST), first responders and other federal, state, county and local agencies, both public and private, to strengthen the state's response to radiological emergencies as demonstrated by the "Legends of the Sea" cruise ship emergency response event on April 23, 2003. The Branch will strengthen the teams capabilities this next year. The Branch will hold two major conferences to educate the public and fielded numerous calls to address problems.

The Sanitation Branch

One of the core programs of public health. From restaurants to tattoo shops and swimming pools, each day brings diverse challenges to the Branch.

With over 3,800 food establishments, Sanitation staff of 15 generated 6,739 inspections; in addition, 647 nonfood inspections were made. Over 1,000 temporary food establishment permits were issued to cover increasing numbers of craft fairs, open markets, carnivals, and fund-raisers. Staff responded to 748 food-related and 173 non-food complaints. The Food Safety Consultation and Education Program provided 18 Food Safety Certification Workshops and certified 276 students; additionally, over 1,500 students were educated through 75 Food Safety Classes.

The Vector Control Branch

Seeks to prevent the occurrence and transmission of vector-borne diseases and health related injuries to the general public and visitors to the State.

During the last year, the Branch implemented statewide rodent testing and control to prevent outbreaks of murine typhus. They also established a mosquito source reduction program to prevent outbreaks of dengue and began West Nile virus prevention efforts.

Over the next year, the Branch will continue to focus on preventing the entry of alien vector species through port-of-entry surveillance and continue its work to increase collaboration with other agencies and the regulated community.

The Hazard Evaluation and Emergency Response Office (HEER)

Provides state leadership in public health and environmental health emergencies resulting from the release of hazardous substances.

During the past year, the HEER Office issued letters of completion for three Voluntary Response Program (VRP) sites. Four new Brownfields projects were initiated and four private sites received No-Further-Action decisions. Sampling efforts are underway to evaluate the extent of chemical contamination at eight former sugar mill sites.

In the coming year, the HEER Office will focus on keeping up with rapidly changing threats and requirements in the area of terrorism and weapons of mass destruction. Ensuring the Emergency Response Revolving Fund remains viable and able to respond to major petroleum and chemical spills and augment federal funding for long-term remediation of contaminated sites is also a major concern.



The Environmental Resource Office (ERO)

Supports the entire Environmental Health Administration in budget and personnel matters.

The Environmental Planning Office (EPO)

Provides risk-based strategic planning and information management services for pollution prevention and control programs.

Major program accomplishments this past year include completion of the federally required 2002 List of Impaired Waters in the State of Hawaii; the Kawa Stream, Oahu, Total Maximum Daily Load (TMDL, or water pollution budget) Implementation Plan; and the EHA Environmental Indicators Report for 2002.

During the next year, EPO efforts will focus on streamlining methodologies used to prepare TMDL reports and managing increasing workloads, especially in the area of community outreach.

The Compliance Assistance Office

Helps small businesses comply with complex environmental regulations. It fields inquiries from companies, assists business in solving compliance problems without the use of fines and sponsors workshops for targeted industries (e.g. construction) to highlight pertinent environmental regulations. CAO also promotes inclusion of the small business perspective and consideration of special needs. CAO held a very successful workshop on environmental laws for the construction and demolition industry.

Linda Rosen, M.D.
Health Resources Administration



Health Resources

The Health Resources Administration (HRA) encompasses six divisions and 16 branches. Efforts primarily focus on broad health initiatives, assessing the population's health and disseminating information and current strategies. Additionally, some programs within the administration do provide direct care targeted to vulnerable populations such as those without health insurance, and those with certain infectious diseases.

The following description of divisions and branches will provide some brief details of the important public health work generated by the HRA this past year.

The Communicable Disease Division

Provides statewide leadership and coordination for the prevention, treatment, care and surveillance of *Hansen's Disease, STD/AIDS, and Tuberculosis* in Hawaii.

Hansen's Disease Branch

The institutional programs of the Hansen's Disease Branch provide long-term care including all medical care and daily living

needs for formerly institutionalized patients at Kalaupapa and Hale Mohalu Hospital.

In FY 2003, the Hansen's Disease Community Program provided Hansen's disease screening training to a number of companies employing large numbers of high-risk Pacific Island populations. Hansen's disease services were provided for 247 active outpatients, Hansen's disease screening for 297 contacts and 338 individuals at high-risk for a total of 882 individuals with 6,174 patient encounters. Hale Mohalu patients were provided 3,099 hospital days.

STD/AIDS Prevention Branch

The STD/AIDS Prevention Branch focuses on infections transmitted primarily through sexual contact or injection drug use such as HIV/AIDS, STD (sexually transmitted diseases such as gonorrhea and syphilis) and hepatitis.

During FY 2003, branch staff conducted over 15,000 HIV tests and prevention counseling sessions. They also provided STD clinical trainings to over 350 public and private health care providers. In collaboration with health professionals statewide, STD screening were provided for over 55,000 individuals and clinical services for 5,000 individuals.

During the last year the Branch also developed The Hepatitis C Strategic Plan for Hawaii allowing hepatitis prevention services to be successfully integrated into existing HIV prevention services.

The Branch also supported the *Hawaii Sterile Syringe Program*, which exchanged over 444,000 syringes last year and referred 161 clients for admission to drug treatment. Life saving medications were provided for 325 individuals with HIV with no other means of obtaining them and clinical services for 950 HIV+ clients.

Challenges for the coming year include dealing with rapidly increasing numbers of



The shelled Kukui nuts were skewered on a coconut frond mid-rib and lit one by one, from the top to bottom, as they sat in a container of sand or dirt, or in the earth itself.



STD cases statewide and a possible increase in new HIV infections, continuing to provide HIV medications for an increasing number of uninsured clients, and countering misperception that the threat of AIDS is over or is easily manageable.

Tuberculosis Control Branch

With Hawai'i's tuberculosis case rate nearly twice the national average, the **TB Control Branch** works closely with the U.S. Centers for Disease Control and Prevention (CDC) to develop and maintain progressive tuberculosis control programs in Hawai'i and the Pacific region.

Hawai'i's TB Control Program protects the public by offering free, comprehensive services for the screening, diagnosis and treatment of TB cases and their contacts. In 2002, the Program tested approximately 53,000 people for TB infection and over 15,000 chest x-rays were administered.

After more than 25 years, the Lanakila TB Clinic celebrated its grand re-opening on August 7, 2003 following extensive renovations. Improvements included state-of-the-art infection control design and a digital x-ray imaging system. Further program developments will include new data management systems and program initiatives to promote completion of preventive therapy, especially among persons at risk for progression to active TB disease.

In cooperation with the CDC, the TB Program was funded for a 2-year research project, "Improving Contact Investigations in Foreign-Born Populations." This project has proven invaluable in improving infrastructure, contact investigation, and using new DNA fingerprinting techniques for tracking cases and intervening in TB transmission.

The Community Health Division (CHD)

CHD administers community based programs which plan, provide, promote and coordinate health intervention services and support for families, communities, and populations who are at risk and most likely to experience unhealthy outcomes.



Lanakila TB Clinic grand re-opening August 2003 (l-r) Dr. Kenneth Castro, CDC, Dr. Jessie Wing, TB Control Branch Chief, Dr. Chiyoame Fukino, Health Director, Dr. Linda Rosen, Deputy Director, Dr. Zachary Taylor, CDC

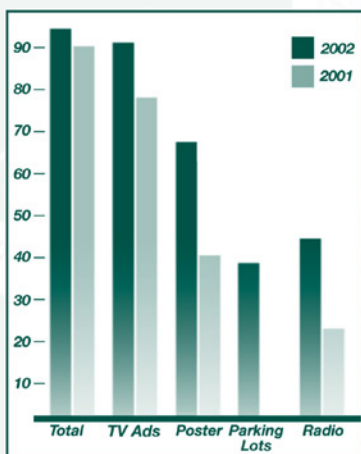
The Public Health Nursing Branch (PHN)

PHN works collaboratively with a broad range of professionals within the department and in the community to provide nursing intervention services. This past year, the Branch also assisted in bioterrorism preparedness activities such as the smallpox vaccination program.

The Chronic Disease Management and Control Branch (CDMCB)

CDMCB uses an integrated and coordinated approach to reduce the burden of chronic disease and health disparities in Hawai'i. The Branch includes programs such as Nutrition and Physical Activity, Tobacco Prevention and Control, Diabetes and Chronic Disabling Diseases, and Community Resources and Development.





Recall of Tobacco Media Campaign, Media Tracking Survey

The media evaluation shows that the DOH's anti-tobacco spots are almost universally recognized by the public.

The CHD continues to play a major role in the Department's *Healthy Hawai'i Initiative (HHI)*. In 2002-2003, twenty-six (26) communities implemented initiatives specific to community-based action plans that were focused on improving nutrition, increasing physical activity, and reducing and preventing tobacco use. Provider Training for Changing Habits (PiTCH) is HHI's professional education campaign that focuses on training health care providers in approaches that work toward changing unhealthy habits in the areas of tobacco use, nutrition, and physical activity.

The Start.Living.Healthy. campaign is a comprehensive, multi-faceted social marketing effort targeting the public at large and supplemented by grassroots efforts, to increase awareness of a "baby steps" approach to a healthier lifestyle. Public awareness of the campaign grew to as high as 53% in late 2002.

**START.
LIVING.
HEALTHY.™**
HealthyHawaii.com
Hawai'i Department of Health

Dental Health Division

Oversees program clinical performance and community health research activities. During FY03, the Division was involved in the coordination of the development of a *Statewide Strategic Plan for Oral Health* and collaborates with the John A. Burns School of Medicine and University of North Carolina School of Dentistry on a series of NIDCR sponsored oral health disparities clinical research projects.

Hospital & Community Dental Services Branch

Operates dental clinics in response to the need in the community for accessible dental treatment services for severely disabled Hawai'i residents. During FY03, dental clinics operated at the Department's regional health centers on O'ahu providing diagnostic, preventive and treatment services for 2,093 individuals through 8,123 patient visits.

Dental Hygiene Branch

Provides oral health screening, preventive and oral health education services Statewide, primarily in Hawai'i's public elementary schools. In FY03, Department dental hygienists had direct contact with 50,342 children and gave 1,727 classroom age and grade specific presentations on oral health and hygiene.

The Developmental Disabilities Division

Works to develop a support system for their clients that embraces the principles of self-determination. As the first state in the nation to legislate self-determination, Hawai'i's developmental disabilities service system seeks to promote a variety of supports to the individual, minimizing system control and maximizing choice and control in individual lives.

During the 1990's through the present, the Division has worked to transition individuals from the institution to the community, educating individuals with developmental disabilities, their families and caregivers, and other support providers about the concept of self-determination.

The Principles of Self-Determination

- **freedom** to live a meaningful life in the community
- **authority** over dollars needed for their support
- **support** to organize resources in ways that are life enhancing and meaningful
- **responsibility** for the wise use of public dollars

For individuals with developmental disabilities, "self-determination" starts with the basic freedom to plan a life that is personally meaningful.

Case Management and Information Services Branch

Surpassed the terms of the Makin Settlement Agreement by removing more than 700 individuals from the waitlist for home and community-based services. The Branch also formalized a process for obtaining community input from stakeholders and developed options for individuals to self direct their waiver services. The Branch continues to work toward efficiency, quality improvement, statewide capacity building, staff education and training to meet state and federal requirements and better serve individuals with developmental disabilities in Hawai'i.

Developmental Disabilities Services Branch

Successfully closed the Waimano Training School and Hospital in December 2002 and placed all remaining patients into appropriate community programs. Participation in a survey from the National Core Indicators project, measuring satisfaction and outcomes in the lives of persons with developmental disabilities, showed that in Hawai'i, individuals were satisfied with transportation, where they live and their day activities.

This past year, Act 160 established a special fund for Neurotrauma activities funded by a Traumatic Brain Injury grant from the U.S. Department of Health and Human Services.

An important Division issue is the need to implement the State's Olmstead Plan by providing community-based services to all eligible persons.



HEER office staff take samples to identify contaminants

The Disease Outbreak Control Division

The Division directs and coordinates activities to prepare for and respond to outbreaks of infectious disease and bioterrorism. Major functions of the division include coordination of disease surveillance, disease outbreak control, bioterrorism preparedness, and assuring immunization services statewide.

Bioterrorism Preparedness Branch

Highlights of this past year include execution of the State's major bioterrorism preparedness initiatives including creation of a Bioterrorism Preparedness Branch, implementation of the Smallpox Vaccination Program, development of the statewide Strategic National Stockpile plan, and participation in State and County Biological Incident Response Plans.

Disease Investigations Branch

The Branch significantly enhanced its rapid disease investigation and epidemiologic capabilities to permit timely and accurate reporting of infectious disease threats on a 24/7 basis. This past year, the Branch was instrumental in responding to the threat of SARS, a measles outbreak, and a threat of meningococcal meningitis cases.

The Immunization Branch

The Branch works closely with other divisions in DOH to accomplish their objectives. The Branch administers the Vaccines for Children program, Vax to School Campaign and Perinatal Hepatitis B Project.

The Emergency Medical Services and Injury Prevention System Branch works to reduce death and disability from injury and acute medical conditions. The branch administers and maintains contracts for emergency ambulance services which responded to 72,000 medical emergencies statewide. This past year, the branch continued its efforts toward preparing for potential acts of bioterrorism. Professional and support staff were added to the branch to achieve statewide preparedness goals.

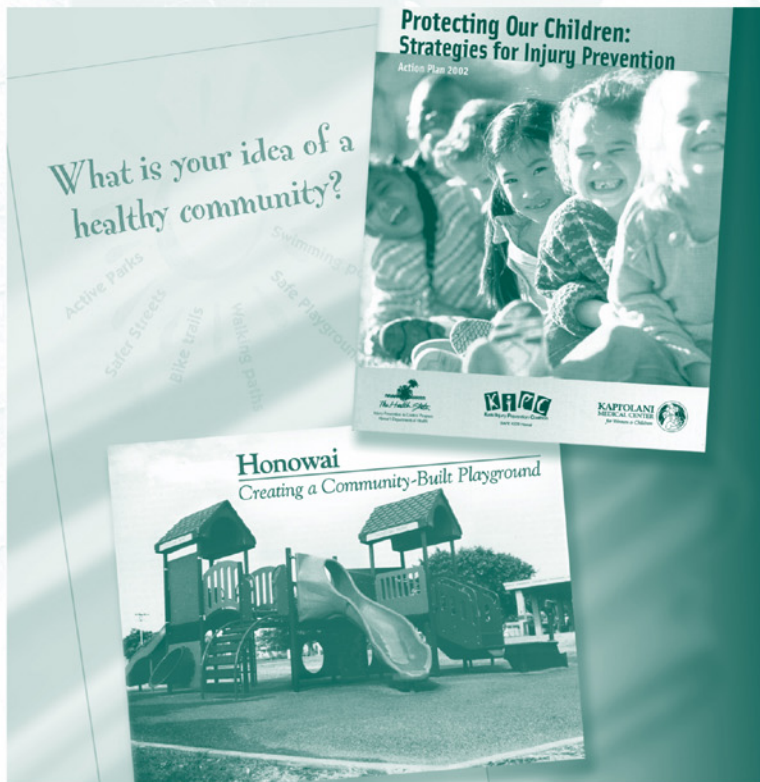
As part of the 2003 House Concurrent Resolution 120 and the Wireless Communications and Public Safety Act of 1999 (911), the Branch has coordinated a working group to develop a viable plan for a wireless E911 system.

The Branch's **Injury Prevention and Control Program (IPCP)** is responsible for coordinating, planning, conducting and evaluating injury prevention programs and policies, providing technical support and training, and collecting, analyzing and disseminating injury data.

This past year, the Program produced a number of well-received publications, which include:

- An evaluation of the Child Passenger Safety Class required for violators of Hawaii's child passenger restraint law (Act 81, SLH 1998)
- Honowai: Creating a Community-Built Playground (in partnership with HMSA)
- Protecting Our Children: Strategies for Injury Prevention, Action Plan 2002 (in partnership with the Keiki Injury Prevention Coalition and Kapiolani Medical Center for Women and Children)
- What is Your Idea of a Healthy Community: Build It, Own It, Maintain It, Together. Hawaii Community Building for Health and Safety

The Program also conducted extensive statewide training for hospital and emergency department staff to improve the tracking of non-fatal injuries which will result in a better understanding of who is being injured, under what circumstances, and the cost.



The IPCP coordinates statewide efforts for child passenger safety. For O'ahu, 1,187 car seats have been inspected and installed through community check-up events and individual appointments at the permanent inspection stations, including one for children with special health needs. The inspection stations also reached a total number of 5,647 parents/caregivers through direct teachings and 11,408 parents/caregivers through indirect teachings.

The Family Health Services Division (FHSD)

Assures access to preventive and protective health services for individuals and families. The Division is comprised of three branches: **Maternal and Child Health Branch, Children with Special Health Needs Branch, and Women Infant and Children (WIC) Services Branch.**

The major accomplishments within the past year were within three major areas:

Improvements in Data Capacity and Quality

- FHSD collaborated with birthing hospitals to improve the tracking of birth outcomes and performance measures.
- Various data systems within FHSD have been upgraded to allow for the tracking of risk factors by race/ethnicity/ancestral origin.

Improved Assessment and Evaluation Capacity

- Evaluated the WIC school-based electric breast pump program.

- The Hawai'i Perinatal Risk Assessment Monitoring Surveillance findings were published in the CDC Mortality and Morbidity Weekly Report.
- Children with Special Health Needs Branch now has the capacity to examine the service history and developmental status of children with congenital hearing loss; and to evaluate the effectiveness of the Tandem Mass Spectrometry Program.

Advancing the Unique Needs of the Family Health Population

- A Perinatal Summit was convened by the Maternal and Child Health Branch to develop strategic plans to address the rising rates of low birth weight, prematurity, substance use by pregnant women, post-partum depression, and domestic violence.
- The Hawai'i Uninsured Project partnered with the University of Hawai'i, Social Science Research Institute and the Hawai'i Institute for Public Affairs to develop a strategic plan to assure universal health care coverage.
- FHSD successfully prepared applications for medically underserved population, professional health shortages, mental health and dental health shortages area designations for many of our rural communities. As a result, an additional \$2.5 million of federal dollars was awarded to community health centers statewide.

- The Newborn Metabolic Screening Program initiated legislation that increased the number of metabolic disorders screened at birth from 7 to 31.
- WIC's documentation of mercury levels in fish prompted USDA approval of canned salmon to the food package for exclusively nursing women.
- The Maternal and Child Health Branch supported state legislation that allowed for greater accessibility to emergency contraception.

Challenges facing Family Health Services Division continue to be:

- Reducing substance abuse among parents, pregnant women and adolescents.
- Reducing family violence and child maltreatment.
- Reducing ethnic disparities within the family health target populations.
- Reducing obesity in children.
- Improving access to medical and oral health for the family health population.
- Assuring a continuum of early intervention services for young children.





The seeds of the Kukui are widely used as a traditional lei, both the hard shells of the polished black, tan or brown, and immature white, which are more rare.

The District Health Offices (DHO)

Represent the State Department of Health for the counties of Kaua'i, Maui and Hawai'i. The DHOs assist the State Health Director in determining the health needs of the community, evaluating how well those are being met by private and semi-public agencies, and identifying those needs for which public health programs are required. The DHOs also assist the Health Director in developing and implementing public health programs for their respective Counties. Strong community and agency partnerships exist on all Neighbor Islands. This section highlights progress made by each of the DHOs in collaboration with their communities during 2002-2003.



*Karleen K. Yoshioka
Hawaii District Health Officer*

The Hawai'i District Health Office

Has made great strides in emergency preparedness, infection and disease control and community support services in the past year. A major accomplishment was the creation of the Hawai'i Island Biological Incident Response Plan and the Strategic National Stockpile Preparedness Plan. Plans were developed with close involvement of key State, County and community agencies collaboration.

Interagency partnership also extends into areas of disease outbreak and infection control. The Hawai'i DHO addressed SARS by developing the Hawai'i Island SARS Airport Plan with State agencies, County Civil Defense and first responders. The Hawai'i DHO also works with the Food and Drug Administration to implement the "Voluntary National Retail Food Regulatory Program Standards," a voluntary program designed to track risks factors attributed to food borne-outbreaks.

The Hawai'i DHO ensured smallpox preparedness by vaccinating both Public Health and Health Care/Hospital Response Teams.



The Hawai'i DHO Public Health Nursing staff has also conducted clinics for the public, addressing outbreaks of meningococcal meningitis, shigellosis, pertussis, and syphilis. Treatment and prevention education are key to the health of the community.

Community support and sustainability in health services are largely addressed by the Hawai'i DHO with programs such as the Hilo Women, Infant and Child (WIC) program, which serves the largest number of participants in the State. The Community Services for the Developmentally Disabled (CSDD) program aids those in need by enrolling patients into the Medicaid Waiver Program. The Hawai'i DHO also strives to perpetuate careers in public health as Public Health Nursing staff continue to serve as preceptors to a Baccalaureate Nursing Program at the University of Hawai'i at Hilo.



Ronald L. Metler M.D., M.P.H.
Kaua'i District Health Officer

Kaua'i District Health Office

Kaua'i's biggest asset is its small community. The Kaua'i District Health Office is able to implement and sustain strong community health prevention and education measures. For example, they have partnered with Kaua'i Rural Health Association to provide leadership in administering Malama Kaua'i projects featuring a Prenatal Project, a Smoking Cessation Program, and a Family Planning Community Health Education Project. Other notable initiatives include Kaua'i Keiki Injury Prevention Coalition, Child Safety Seat program, Filipinos United Against Tobacco, communication aides for health professionals; and Kaua'i Primary Health Care Consortium, organized to establish the first federally qualified health

center on Kaua'i.

The Kaua'i DHO provides leadership to a number of Committees including Kaua'i Child Death Review Team (CDR), Kaua'i Dental Health Task Force, Prevention Against Violence To Women, Teen Pregnancy Prevention Forum, Substance Abusing Women, Children's Obesity Study, and the Kaua'i Great Weigh Out - a physical activity challenge where over 300 community members adopted a healthy lifestyle and lost 695 pounds collectively. The Kaua'i DHO continues to support healthy families by providing updated guides to health services, and nationally recognized WIC programs featuring dental decay prevention and nutrition practices.

Protecting the community from communicable diseases and threats to the environment are of utmost importance and implemented through measures of increased training, monitoring and laboratory testing. Kaua'i DHO increased specialized training for diseases such as dengue, anthrax, West Nile virus, smallpox, and murine typhus. Public Health Nursing and Health Aides initiated intense immunization compliance monitoring which resulted in the newly mandated immunization requirements for students in the 7th grade and first entry into Hawai'i schools. Kaua'i laboratory efforts included participating in a statewide collection of mercury and successful compliance on EPA proficiency testing.



Lorrin Pang, M.D.
Maui District Health Officer


Maui District Health Office

This year has addressed, in addition to State programs, a variety of issues raised

by the community or its grass root organizations. The Maui Community looks to the Maui DHO for health recommendations they have been faced with i.e., communicable disease and environmental health issues. Emergency preparedness, disease investigations, nutrition, special populations, and dental health are just a few of the areas that the Maui DHO has increased initiative and health outcomes.

Emergency and bioterrorism preparedness efforts included smallpox vaccination clinics, which created a team of public health and healthcare/hospital response personnel. Maui DHO personnel increased disease outbreak control and prevention measures investigating SARS and murine typhus cases, as well as responding to complaints of rodent infestation and distributing a two-year supply of mosquito repellent at former sites of dengue. West Nile virus prevention efforts have also been vigilant with increased mosquito control and laboratory testing.

Community health efforts by Maui DHO create a well-informed and healthier public. In partnership with the Department of Education and the USDA, the Maui DHO address child obesity and strive to implement a school lunch program in accordance with the "5-A-Day" nutrition recommendation.

Special populations and those with limited access to health services are often one in the same. Maui DHO helps to lessen health disparities by providing expertise, initiative and health research practices. For example, the Maui DHO helped to coordinate Maui Community College's Maui Oral Health Center whose mission is to train dental assistants and provide comprehensive care to those without access to dental care. Maui DHO also works to further research and acquire much needed funds for elderly care issues. 

Disability and Communication Access Board (DCAB)

DCAB is a Governor-appointed Board whose mission is to advocate and promote the full integration of independence, equal access, and quality of life for persons with disabilities in society.

Over the last year DCAB promoted voluntary compliance by fielding 4,630 phone/web inquiries on programs and laws, 1,750 phone/fax inquiries on design, and 62 workshops on accessible design, communication access, ADA Titles II and III, employment, and emergency evacuation. The Board coordinated the parking program for persons with disabilities with the counties, issuing more than 21,000 placards to persons with mobility impairments. DCAB reviewed 1,280 blueprints of state and county buildings and facilities to ensure physical access and assist departments in meeting the requirements of their facility Transition Plans under the ADA. DCAB also tested and credentialled 11 persons for sign language skill interpreting capability this year. In addition they also managed the Special Parent Information Network (SPIN) project, answering 2,424 requests on the "SPIN warm line", helping the parents and caregivers of disabled children.

Hawai'i State Council on Developmental Disabilities

The State Council on Developmental Disabilities is mandated to engage in advocacy, capacity-building and systemic activities that promote self-determination of individuals with developmental disabilities (DD) and their families. Activities include, but are not limited to education, training, policy analysis and development, and implementation of projects to demonstrate new approaches and best practices.

Accomplishments over the last year include partnering with other state and private organization to secure a \$100,000 federal grant to improve family support services. In an effort to encourage individuals with DD to participate in the legislative process the Council conducted legislative advocacy training and sponsored and supported a "Day at the Capitol" for over 150 individuals with DD and their families from across the state. The Council is continuing its efforts to support individuals with DD and their families to access services and will be working to revise statutes and administrative rules that conflict with self-determination, ADA and Olmstead.

Hawai'i Health Systems Corporation

Hawai'i Health Systems Corporation (HHSC) is a public benefit corporation of the State of Hawaii. It is the nation's fourth largest public hospital system with an operating budget of close to \$330 million (of which over 90-95% is covered by corporation revenues) and 3,400 dedicated, caring employees staffing 1,274 beds on five islands.

Over the past year HHSC has increased cash collections from \$247 million in FY '02 to \$277 million in FY '03. They have established a 95-bed State Veterans Home-Hilo on the Hilo Medical Center campus, expanded the Leahi Hospital Adult Day Health - from 55 to 75 clients and are proceeding forward with a \$38 million renovation project at Maui Memorial Medical Center. The organization continues to look at ways to operate more efficiently including the expansion and enhancement of multiple energy conservation projects at its acute Neighbor Island HHSC facilities.

The Office of Environmental Quality Control (OEQC)

OEQC reviews all environmental assessments and impact statements. The office assists and encourages governmental agencies, industrial groups and citizens to participate in the environmental review process to ensure that environmental concerns are given appropriate consideration in decision-making along with economic and technical considerations.

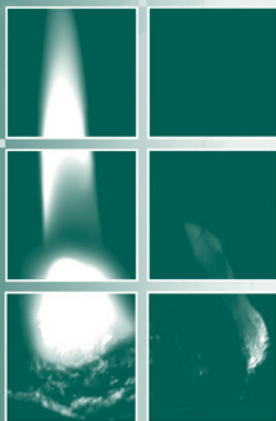
Over the last year the agency has partnered with the Department of Education to promote environmental stewardship by distributing 1,000 sets of Alien Species flashcards and 1,000 copies of the Hawai'i Environmental Education Resource Guide in the schools. Work has also been completed to improve the OEQC's website with more than 350 attached urls and up to 47,000 hits per month.

The State Health Planning and Development Agency (SHPDA)

SHPDA works to promote accessibility to quality health care services at a reasonable cost for all the people of Hawai'i. Consumers and providers of health care on the Agency's county planning councils identify and prioritize health issues.

In addition, these councils are working on a number of projects to improve the health status of their communities. The Big Island council is working with the County Department of Transportation to develop an islandwide bus system that will improve patients' access to their healthcare provider. The Kaua'i council, with the American Cancer Society, will assist radiation therapy patients who must travel off-island to receive services.

The Agency also administers a statewide process that involves community planning councils in the development of a healthcare system that emphasizes collaboration and efficient resource utilization. One planning tool is the Certificate of Need program where healthcare entities apply for state approval to establish new services or to make major changes to existing ones. Over the past year SHPDA received 42 applications that included new facilities, MRI and CT scanners, radiation therapy services, hemodialysis, and outpatient diagnostic and treatment units. These projects represent \$114 million in capital cost.



In the days of old Hawai'i the oil of the Kukui nut kernels was used to light stone lamps.

Hawaii Department of Health
Annual Expenditure Report Fiscal Year 2003

GENERAL ADMINISTRATION		S O U R C E O F F U N D S			
PROGRAM	TOTAL	STATE	FEDERAL	SPECIAL/REVOLVING	OTHER/TRUST
<i>Departmental Administration</i>	5,268,398	4,998,200	270,198	0	0
<i>Office of Health Status Monitoring</i>	1,818,335	1,370,594	291,800	155,489	452
<i>Office of Planning, Policy & Prog. Development</i>	580,736	172,627	408,109	0	0
<i>State Health Planning & Development Agency</i>	500,876	431,146	0	48,293	21,437
<i>Disability & Communication Access Board</i>	941,357	733,572	0	1,317	206,468
<i>Developmental Disabilities Council</i>	602,058	93,141	498,916	0	10,001
<i>Office of Environmental Quality Control</i>	266,652	266,652	0	0	0
<i>Executive Office on Aging</i>	12,137,816	5,922,195	6,055,327	0	160,294
TOTAL - GEN ADMIN	22,116,228	13,988,127	7,524,350	205,099	398,652
DISTRICT HEALTH OFFICES:					
<i>Hawaii</i>	475,033	475,033	0	0	0
<i>Maui</i>	437,241	437,241	0	0	0
<i>Kauai</i>	360,336	360,336	0	0	0
TOTAL - DHO	1,272,610	1,272,610	0	0	0
SUBSIDIES, GRANTS, FUNDS TO:					
<i>Subsidies/grants to Private Organizations</i>	3,876,209	1,110,277	0	2,765,932	0
<i>Hawaii Community Foundation from TSSF(1)</i>	9,943,772	0	0	9,943,772	0
<i>State Child Health Insurance Program from TSSF(1)</i>	2,262,431	0	0	2,262,431	0
<i>Coverage of DHS Match Deficit for Children's Medicaid Payments(1)</i>	6,259,886	0	0	6,259,886	0
TOTAL - SUBSIDIES	22,342,298	1,110,277	0	21,232,021	0
CAPITAL IMPROVEMENT PROJECTS:					
<i>EHA CIP Loans</i>	17,237,021	0	109,400	13,482,621	3,645,000
<i>Other (including HHSC)</i>	7,181,171	0	0	0	7,181,171
TOTAL - CIP	24,418,192	0	109,400	13,482,621	10,826,171
TSSF(1) - Tobacco Settlement Special Fund					

**Hawaii Department of Health
Annual Expenditure Report Fiscal Year 2003**

HEALTH RESOURCES ADMINISTRATION		S O U R C E O F F U N D S			
PROGRAM	TOTAL	STATE	FEDERAL	SPECIAL/REVOLVING	OTHER/TRUST
<i>Administration (Dep. Director's Office)</i>	5,107,520	626,431	159,320	4,299,019	22,750
<i>Emergency Medical Service (including Injury Prevention & Control)</i>	41,232,327	40,423,282	793,045	16,000	0
FAMILY HEALTH SERVICES					
<i>Administration</i>	4,781,365	1,969,018	1,309,527	1,358,338	144,482
<i>Children w/Special Health Needs</i>	13,683,794	9,139,559	3,919,371	624,718	146
<i>Maternal and Child Health</i>	28,858,682	23,690,816	4,942,606	131,307	93,953
<i>Women, Infants & Children Services</i>	26,392,973	0	26,392,973	0	0
TOTAL - FHSD	73,716,814	34,799,393	36,564,477	2,114,363	238,581
DEVELOPMENTAL DISABILITIES					
<i>Administration</i>	727,148	682,015	36,825	0	8,308
<i>Case Mgmt. & Information</i>	31,579,569	31,579,569	0	0	0
<i>Dev. Disabilities Services</i>	4,852,422	4,852,422	0	0	0
TOTAL - DDD	37,159,139	37,114,006	36,825	0	8,308
COMMUNITY HEALTH					
<i>Administration</i>	953,513	396,950	0	556,563	0
<i>Public Health Nursing/School Health Aides</i>	17,452,354	14,841,951	0	0	4,803
<i>Chronic Disease Management & Control</i>	1,853,064	894,477	2,605,600	939,964	18,623
TOTAL - CHD	20,258,931	16,133,378	2,605,600	1,496,527	23,426
COMMUNICABLE DISEASE					
<i>Administration</i>	360,012	360,012	0	0	0
<i>Epidemiology(2)</i>	7,935,577	1,284,621	6,650,947	0	9
<i>STD/AIDS Prevention</i>	11,296,042	5,435,159	5,860,883	0	0
<i>Tuberculosis Control</i>	3,635,160	2,368,401	1,266,759	0	0
<i>Hansen's Disease</i>	6,002,174	4,248,387	1,739,621	0	14,166
TOTAL - CDD	29,228,965	13,696,580	15,518,210	0	14,175
DENTAL HEALTH					
<i>Administration</i>	259,970	259,970	0	0	0
<i>Dental Hygiene</i>	595,531	455,574	133,419	6,538	0
<i>Hospital & Community Dental Services</i>	651,635	651,635	0	0	0
TOTAL - DHD	1,507,136	1,367,179	133,419	6,538	0
TOTAL - HRA	208,210,832	144,160,249	55,810,896	7,932,447	307,240

(2) Although the reorganization of Epidemiology Branch to Disease Outbreak Control Division (DOCD) was approved on November 26, 2002, the expenditures for the DOCD and its programs will be delineated beginning FY 2004.

**Hawaii Department of Health
Annual Expenditure Report Fiscal Year 2003**

ENVIRONMENTAL HEALTH ADMINISTRATION		S O U R C E O F F U N D S			
PROGRAM	TOTAL	STATE	FEDERAL	SPECIAL/REVOLVING	OTHER/TRUST
Administration (Dep. Director's Office)	128,981	128,981	0	0	0
Environmental Resources	262,738	109,728	153,010	0	0
Environmental Planning	715,034	127,699	587,335	0	0
HEER	5,187,727	359,702	605,346	4,222,679	0
Health Care Assurance Office	2,245,787	904,921	1,340,866	0	0
ENVIRONMENTAL MANAGEMENT					
Administration	109,880	109,880	0	0	0
Clean Air (includes Compliance Assistance Office)	3,039,952	277,409	384,793	2,377,750	0
Clean Water	3,305,750	1,184,014	2,046,736	75,000	0
Safe Drinking Water	2,543,804	621,014	511,983	1,410,807	0
Solid & Hazardous Waste	5,217,965	222,648	1,004,588	3,990,729	0
Wastewater	1,858,803	565,221	2,859	1,220,615	70,108
TOTAL - EMD	16,076,154	2,980,186	3,950,959	9,074,901	70,108
ENVIRONMENTAL HEALTH SVCS					
Administration	295,121	233,475	0	61,646	0
Sanitation	2,830,088	2,488,846	0	341,242	0
Vector Control	2,269,694	2,124,249	0	0	145,445
Noise, Radiation & Indoor Air Quality	1,216,692	582,339	470,581	162,309	1,463
Food & Drug	807,005	807,005	0	0	0
TOTAL - EHSD	7,418,600	6,235,914	470,581	565,197	146,908
STATE LABORATORIES					
Administration	339,868	339,868	0	0	0
Central Services	977,770	977,770	0	0	0
Environmental Health Analytical Services	2,905,636	2,526,349	379,287	0	0
Medical Microbiology	954,385	949,204	5,181	0	0
Laboratories, Hawaii	196,380	196,380	0	0	0
Laboratories, Maui	187,735	187,735	0	0	0
Laboratories, Kauai	142,218	142,218	0	0	0
TOTAL - SLD	5,703,992	5,319,524	384,468	0	0
TOTAL - EHA	37,739,013	16,166,655	7,492,565	13,862,777	217,016

**Hawaii Department of Health
Annual Expenditure Report Fiscal Year 2003**

BEHAVIORAL HEALTH ADMINISTRATION		S O U R C E O F F U N D S			
PROGRAM	TOTAL	STATE	FEDERAL	SPECIAL/REVOLVING	OTHER/TRUST
<i>Administration (Dep. Director's Office)</i>	70,937	70,937	0	0	0
ADULT MENTAL HEALTH					
<i>Central Administrative Services</i>	487,038	487,038	0	0	0
<i>Program Support Services</i>	8,363,692	8,190,919	171,883	0	890
<i>Courts & Corrections</i>	427,835	427,835	0	0	0
<i>Oahu CMHC/Central Oahu</i>	1,695,178	1,693,390	0	1,788	0
<i>Oahu CMHC/Diamond Head</i>	916,038	915,212	0	826	0
<i>Oahu CMHC/Kalihi-Palama</i>	1,899,229	1,849,610	0	49,319	300
<i>Oahu CMHC/Windward Oahu</i>	886,736	875,818	0	10,918	0
<i>Hawaii County CMHC</i>	2,781,853	2,609,022	24,315	148,516	0
<i>Maui County CMHC</i>	1,287,118	1,248,904	0	38,214	0
<i>Kauai County CMHC</i>	1,495,754	1,406,024	0	89,730	0
<i>Waianae CMHC</i>	29,953	29,953	0	0	0
<i>Diversion Project</i>	0	0	0	0	0
<i>Emergency Psychiatric Care</i>	93,427	93,427	0	0	0
<i>Chronically Mentally Ill</i>	2,988,266	521,104	0	2,467,162	0
<i>Mental Health Community Treatment & Prevention</i>	35,407,577	34,147,675	1,259,902	0	0
<i>Community based MH-EDP</i>	503,856	503,856	0	0	0
<i>Hawaii State Hospital</i>	35,249,460	35,249,460	0	0	0
TOTAL - AMHD	94,513,010	90,249,247	1,456,100	2,806,473	1,190
ALCOHOL & DRUG ABUSE					
<i>Administration</i>	887,615	285,594	318,752	283,269	0
<i>Program Development Services</i>	559,750	425,399	134,351	0	0
<i>Community & Consultative Services</i>	2,599,245	333,717	2,245,161	20,367	0
<i>ADA Treatment & Prevention</i>	14,908,107	6,392,077	7,224,716	1,291,314	0
TOTAL - ADAD	18,954,717	7,436,787	9,922,980	1,594,950	0
CHILDREN & ADOLESCENT MH					
<i>Administration</i>	3,688,132	3,094,017	0	594,115	0
<i>Community Children Council Office</i>	309,643	309,643	0	0	0
<i>Complaints Resolution Office</i>	0	0	0	0	0
<i>Program Support & Dev. Services/Qual. Mgmt.</i>	775,693	775,693	0	0	0
<i>Central Oahu Family Guidance Ctr. (FGC)</i>	813,781	813,781	0	0	0
<i>Diamond Head FGC</i>	936,420	936,420	0	0	0
<i>Kalihi-Palama FGC</i>	494,839	494,839	0	0	0
<i>Leeward Oahu FGC</i>	1,045,317	1,045,317	0	0	0
<i>Windward Oahu FGC</i>	993,334	993,334	0	0	0
<i>Hawaii FGC</i>	2,048,935	2,048,935	0	0	0
<i>Maui FGC</i>	981,368	981,368	0	0	0
<i>Kauai FGC</i>	932,475	932,475	0	0	0
<i>Family Court Liaison Branch</i>	367,414	367,414	0	0	0
<i>Cluster System/Training</i>	770,332	143,437	0	0	626,895
<i>CAMH Treat & Prevention</i>	50,812,215	49,787,995	553,955	470,265	0
TOTAL - CAMHD	64,969,898	62,724,668	553,955	1,064,380	626,895
TOTAL - BHSA	178,508,562	160,481,639	11,933,035	5,465,803	628,085

**Hawaii Department of Health
Annual Expenditure Report Fiscal Year 2003**

HAWAII HEALTH SYSTEMS CORP (HHSC)(3)		S O U R C E O F F U N D S				
PROGRAM	TOTAL	STATE	FEDERAL	SPECIAL/REVOLVING	OTHER/TRUSTS	
Administration	31,437,717	26,419,648	0	5,018,069	0	
County of Honolulu						
Leahi	12,118,151	0	0	12,114,081	4,070	
Maluhia	9,949,942	0	0	9,949,942	0	
County of Hawaiï						
Hilo	44,472,769	0	0	44,471,402	1,367	
Honokaa	3,551,438	0	0	3,551,438	0	
Kohala	2,226,526	0	0	2,226,526	0	
Kona	20,389,016	0	0	20,386,296	2,720	
Ka'u	1,807,886	0	0	1,807,886	0	
County of Maui						
Kula	8,764,839	0	0	8,764,839	0	
Maui Memorial	46,306,168	0	0	46,306,168	0	
Lanai	1,372,600	0	0	1,372,600	0	
County of Kauai						
Kauai Veterans	8,583,388	0	0	8,583,388	0	
Samuel Mahelona	5,590,152	0	0	5,590,152	0	
TOTAL - HHSC	196,570,592	26,419,648	0	170,142,787	8,157	
GRAND TOTAL - DOH	691,178,327	363,599,205	82,870,246	232,323,555	12,385,321	

(3) The expenditures for the HHSC are shown primarily for personal services costs that go through the Department of Accounting & General Services, whereas most of the other expenditures are made through HHSC's own accounting system, which is not reflected in the above expenditures.

Department of Health

586-4400

Administration

Deputy Director's Office	586-4412
Administrative Services Office	586-4550
Affirmative Action Office	586-4616
Communications Office	586-4442
District Health Offices	
Hawai'i	974-6006
Hilo State Office Building P.O. Box 916, Hilo 96721-0916	
Kaua'i	241-3614
3040 Umi Street, Lihue 96766	
Maui	984-8200
State Office Building 54 High Street, Wailuku 96793	
Moloka'i	984-8264
P.O. Box 2007, Kaunakakai 96748	
Lana'i	565-7114
628 7th Ave, PO Box 763, Lanai City 96763	

Executive Office on Aging (EOA) *	586-0100
No. 1 Capitol District 250 South Hotel Street, Ste 406, Honolulu, HI 96813	
Fax: 586-0185	
Email: eoaa@health.state.hi.us	
Web address: www2.state.hi.us/eoaa/	

Health Information Systems Office	586-4450
Office of Health Care Assurance	586-4080
Office of Health Status Monitoring	586-4600
Office of Planning, Policy and Program Development	586-4188
Personnel Office	586-4520

State Laboratories Division	453-6652
2725 Waimano Home Road Pearl City, Hawaii 96782	

Health Resources Administration

Deputy Director for HRA	586-4433
Communicable Disease Division	586-4580
Hansen's Disease Branch	733-9831
Hansen's Disease Community Program	733-9831
Hale Mohalu Hospital	733-8080
Kalaupapa Administration	567-6613
Kalaupapa Care Home	567-6911
STD/AIDS Prevention Branch	733-9010
Diamond Head STD/HIV Clinic	733-9281
Tuberculosis Control Branch	832-5737
Community Health Division	586-4131
Chronic Disease Management & Control Br.	586-4609
Public Health Nursing Branch	586-4620
Dental Health Division	832-5700
Dental Hygiene Branch	832-5720
Hospital & Community Dental Services Br.	832-5710
Developmental Disabilities Division	586-5840
Case Management & Information Services Br.	733-9172
Developmental Disabilities Services Branch	453-6301
Disease Outbreak Control Division	586-4586
Bioterrorism Preparedness Branch	587-6845
Disease Investigations Branch	587-6568
Immunization Branch	586-8300
Web address: www.vaxhawaii.com	
Emergency Medical Services Division	733-9210
Injury Prevention and Control Program	586-5940
Family Health Services Division	586-4122
Children with Special Needs Branch	733-9055
Maternal and Child Health Branch	733-9022
Women Infant and Children Services Branch	586-8175

Web address: www.hawaii.gov/doh

Recommended Links:

- www.healthhawaii.com
- www.cdc.gov
- www.who.int/en

Behavioral Health Administration

Alcohol and Drug Abuse Division	692-7506
Child and Adolescent Mental Health Division	733-9339
CAMHD Family Guidance Centers	
• Central O'ahu Family Guidance Center	453-5900
• Diamond Head Family Guidance Center	733-9393
• Leeward O'ahu Family Guidance Center	692-7700
• Windward O'ahu Family Guidance Center	233-3772
• Hawai'i Family Guidance Center	933-0610
• Kaua'i Family Guidance Center	274-3883
• Maui Family Guidance Center	873-3361
Adult Mental Health Division	586-4686
Hawai'i State Hospital 45-710 Kealahala Road, Kaneohe, HI 96744	247-2191
Fax: (808) 247-7335	

AMHD Community Mental Health Centers	
• O'ahu	832-5770
• Hawai'i	974-4300
• Maui	984-2150
• Kaua'i	274-3190
Access Line Referral Service	1-800-753-6879 O'ahu 832-3100
Courts and Corrections	832-1852
Recommended Links:	
• www.samhsa.gov	
• www.nida.gov	
• www.niaaa.nih.gov	
• www.whitehousedrugpolicy.gov	
• www.mhahawaii.org	

Hawai'i State Hospital
Contact: Communications Unit, David Sohmer
desohmer@hsh.health.state.hi.us

Web address: <http://hshweb.health.state.hi.us/>

Related Publications:

Finding Help: A Consumer Guide to Mental Health Services in Hawaii

Environmental Administration

Environmental Administration	586-4424
Compliance Assistance Office	586-4528
Environmental Planning Office	586-4337
Environmental Resource Office	586-4575
Hazard Evaluation and Emergency Response	586-4249
Environmental Health Services Division	586-4576
Food & Drug	586-4725
Noise, Radiation and Indoor Air Quality	586-4700
Sanitation Branch	586-8000
Vector Control Branch	483-2535
Environmental Management Division	586-4304
Clean Air Branch	586-4200
Clean Water Branch	586-4309
Safe Drinking Water Branch	586-4258
Solid & Hazardous Waste Branch	586-4226
Wastewater Branch	586-4294

Web Address: www.hawaii.gov/doh

Recommended Links: • www.epa.gov • www.fda.gov

* Attached Agencies

Disability and Communication Access Board	586-8121
919 Ala Moana Blvd., Room 101, Honolulu 96814	
Web Address: http://www.state.hi.us/health/dcab/index.htm	
Hawai'i State Council on Developmental Disabilities	586-8100
919 Ala Moana Blvd, Room 113, Honolulu 96814	
Email Address: hiddc@pixi.com	
Hawai'i Health Systems Corporation	733-4020
3675 Kilauea Avenue, Honolulu 96816	
Web Address: http://www.hhsc.org/	

The Office of Environmental Quality Control	586-4185
State Office Tower	
235 Beretania Street, Room 702, Honolulu 96813	
Web Address: www.state.hi.us/health/oeqc/index.html	
Email Address: OEQC@mail.health.state.hi.us	

State Health Planning and Development Agency	587-0787
Keoni Ana (Capital Center Building)	
1177 Alakea Street, Rm. 402, Honolulu 96813	
Web Address: http://www.state.hi.us/health/shpda/index.htm	



DOH Employee of the Year

Jerry Guieb

*Food Services Supervisor at
Kalaupapa, Molokai
Communicable Disease Division*

Jerry consistently goes the extra mile; working double shifts without requesting over-time pay and filling in wherever needed. Since staples are only delivered once a year by barge, preparing 3 meals a day, 7 days a week for Kalaupapa residents, staff and visitors requires Jerry to be organized, creative and flexible. Jerry's giving nature shows through in his daily work but it really shines when it comes to helping with resident parties and community celebration. He's always asking, "What can I do?" Jerry has become more than just a Department of Health employee; he is a member of the Kalaupapa Ohana.



DOH Manager of the Year

Paul Effler, M.D.

*Division Chief of the Disease Outbreak
Control Division*

Dr. Effler oversees a diverse array of serious infectious disease issues for the state from bioterrorism preparedness to Immunization. He has developed the strongest disease surveillance and monitoring system ever seen in the State. Dr. Effler has also helped secure millions of dollars in federal funds to ensure the State will have the resources needed for an infectious disease emergency.

Additionally he has played a lead role in identifying and tracking possible SARS cases and developing monitoring procedures for West Nile Virus across the state.

DOH and State Team of the Year

ACCESS TEAM

***Adult Mental
Health Division***

The Adult Mental Health Division (AMHD) Access Team went live September 5, 2002 on Oahu and now provides services statewide. Their mission is demanding: to act as the single point of entry for all AMHD services (operating 24 hrs a day, 7 days a week); to be a single Crisis Line for the state in coordination with local law enforcement; to coordinate crisis services statewide; and to be a source of Mental Health information for the community. To date, the Team has received more than 21,000 calls. What makes this team so special is the way they came together to deliver a complex and demanding statewide service literally within a matter of weeks. In spite of the demanding nature of their mission, the team remains positive and highly committed to the mission, supporting the public and each other, while delivering quality services.



Board of Health

*Developmental Disabilities Council**
*Disability & Communication Access Board**
*Hawai'i Health Systems Corporation**

Director of Health

Office of Environmental Quality Control*

Special Advisory Committees/Boards
*State Health Planning & Development Agency**

Deputy Director of Health

Administrative Services Office
Affirmative Action Office
*Executive Office on Aging**
Office of Health Care Assurance
Health Information Systems Office

Office of Health Status Monitoring
Office of Planning, Policy & Program Development
Personnel Office
State Laboratories Division

Communications Office

Hawai'i District Health Office
Kaua'i District Health Office
Maui District Health Office

** Administratively attached agencies*

Health Resources Administration

Communicable Disease Division

- STD/AIDS Prevention Branch
- Tuberculosis Control Branch
- Hansen's Disease Branch

Community Health Division

- Public Health Nursing Branch
- Chronic Disease Management and Control Branch

Dental Health Division

- Dental Hygiene Branch
- Hospital and Community Dental Services Branch

Developmental Disabilities Division

- Case Management and Information Services Branch

Disease Outbreak Control Division

- Disease Investigation Branch
- Immunization Branch
- Bioterrorism Preparedness and Response Branch

Emergency Medical Services Systems Branch

Family Health Services Division

- Children with Special Health Needs Branch
- Maternal and Child Health Branch
- WIC Services Branch

Behavioral Health Administration

Adult Mental Health Division

- O'ahu Community Mental Health Center
- Hawai'i Community Mental Health Center
- Maui Community Mental Health Center
- Kaua'i Community Mental Health Center
- Hawai'i State Hospital
- Courts and Corrections Branch

Alcohol and Drug Abuse Division

Child and Adolescent Mental Health Division

- Family Guidance Centers
 - Central O'ahu
 - Diamond Head
 - Kalihi-Palama
 - Leeward O'ahu
 - Windward O'ahu
- Hawai'i
- Maui
- Kaua'i

Environmental Health Administration

Compliance Assistance Office

Environmental Planning Office

Environmental Resources Office

Hazard Evaluation and Emergency Response Office

Environmental Health Services Division

- Food and Drug Branch
- Noise, Radiation and Indoor Air Quality Branch
- Sanitation Branch
- Vector Control Branch

Environmental Management Division

- Clean Air Branch
- Clean Water Branch
- Safe Drinking Water Branch
- Solid and Hazardous Waste Branch
- Wastewater Branch



For more information about the Hawai'i State Department of Health, please visit our website at www.hawaii.gov/health

Nondiscrimination in Services

We provide access to our activities without regard to race, color, national origin (including language), age, sex, religion, or disability. Write or call our departmental Affirmative Action Officer at P.O. Box 3378, Honolulu, HI 96801-3378, or at 808-586-4616 (voice) within 180 days of a problem.